PAL/2019:- REQUEST FOR PROPOSAL
CORRIGENDUM DATED: 22.03.2019

Page number	Category	Clause of RFP	Amendment / Changes made
12	Subcontracting	The bidder is allowed to subcontract to only one organization at a cap of 15% of the total contract value.	Increase cap on percentage of subcontracting to 30%
13	Pre-qualification criteria (Point number 2)	The prime bidder should be a legal entity registered in India, and should have an average annual turnover of at least INR 250 (two fifty) crore and a positive net worth in each of the financial years for the last 3 audited financial years 2015-16, 2016-17, and 2017-18, as on bid submission date	Reduced average annual turnover to INR 200 Crores (Rupees Two hundred crores)
14	Pre-qualification criteria (Point number 3)	The prime bidder should have minimum strength of 300 employees on the company's payroll who have been involved in the business of system integration/ managed the relevant processes as described in point 1 in the table. Note that this does not including on-ground staff	The prime bidder should have minimum strength of 300 on-roll technical service personnel on the company's payroll who have been involved in the business of system integration/ managed the relevant processes as described in point 1 in the table. Note that this does not including on-ground staff

14	Pre-qualification criteria (Point number 4)	The prime bidder should submit at least 3 references for work as a system integrator in education, from government, OEMs, and/ or from any other implementing partners (e.g. externally contracted FMS staff) Note that, at least one reference must be from government project of contract value of at least 50 (fifty) crores	The prime bidder should submit at least 3 references for work as a system integrator, from government, OEMs, and/ or from any other implementing partners (e.g. externally contracted FMS staff) with contract value of at least 50 (fifty) crores for each project. Note that, at least one reference must be from a government project in education of contract value of at least 50 (fifty) crores
14	Pre-qualification criteria (Point number 8)	The prime bidder and/ or consortium partner should have a warehouse arrangement/ set-up in the state of Andhra Pradesh for managing Logistics/ IT Spare Parts for the successful implementation and running of the project for 3 years. If the local presence is not there in the state, the bidders should give an undertaking for arranging the same within a month	Allowed for option of prime bidder and/or consortium partner and/or OEM to have warehouse
14	Pre-qualification criteria (Point number 8)	The bidder should have the valid ISO certification: 1. ISO 9001 (2015): Quality Management System (QMS) 2. ISO 27001 (2013): Information Security Management System (ISMS) 3. ISO 20000 (2011 or 2018): IT Service Management (ITSM)	The bidder should submit at least one of the following validation certifications: 1. ISO certification of ISO 27001 (2013): Information Security Management System (ISMS) 2. CMMI Level 3
14		Pre-qualification criteria	The OEMs for IT Hardware should not have been blacklisted by any of the State/ Central Government or organizations of the State/ Central Government in India in last 3 years and should have a positive net worth over this period of time

21	Hardware specifications (Point 1)	Processor: Intel i5 (7th generation or above) or AMD (7th generation or higher) Clock speed: 3 GHz or above Cache: 4MB L2 or higher	Removed 'L2 or higher' and change to: Processor: Intel i5 (7th generation or above) or AMD (7th generation or higher) Clock speed: 3 GHz or above Cache: 4MB
21	Hardware specifications (Point 1)	Motherboard which supports at least 8GB DDR4 or higher and (Intel 7th Gen Processor or higher / AMD 7th Gen or higher) It should also support HDMI 2.0+, VGA output, 1GBPS LAN Card (RJ 45), Ports to connect monitor, keyboard and mouse, audio in and audio out jack. WiFi card: Onboard Wireless card 150+ MBPS	Removed HDMI 2.0 completely
21	Hardware specifications (Point 1)	Pre-installed Windows 2016 R2 Server OS with Windows CAL license	Pre-installed Windows 2016 R2 Server OS (Academic) with required Academic CAL Licenses for clients
23	Hardware specifications (Point 2)	Laptop/ Desktop/ Notebook - Chrome browser with Windows OS/Chrome OS (Client machine to come with pre-installed OS)	Changed to: Laptop/Desktop/Notebook with pre-installed Windows 10 National Academic Edition under Shape the Future program (STF)
23	Hardware specifications (Point 2)	Minimum battery capacity of 3400MAh or 10 hours battery life.	Changed: Minimum battery capacity of 3400MAh and 7 hours battery life.
23	Hardware specifications (Point 2)	Laptop Screen Size	Changed to: Minimum 14" and above
24	Hardware specifications (Point 4)	Raspberry Pi 3 Model B 1 GB RAM 1.2 Ghz 64-Bit Quad Core Arm CPU with 802.11N Wifi and Bluetooth	Raspberry Pi 3 Model B 1GB RAM 1.2 Ghz 64-Bit Quad Core Arm CPU with 802.11N Wifi and Bluetooth with one 8GB SD card to support OS

25	Hardware specifications (Point 10)	Earphones with 3-year warranty	Changed to Headphones with 3-yr warranty
28	Package and Storage	The bidder should provide the service centre details in each carton box to enable the end users to contact the appropriate service centre as and when required	Alternatively, the bidder can provide service centre details in the form of a document to the school headmaster and district officer at the time of deployment in schools
32	Scope of Work, Field Management Services	Minimum qualification for the manager should be M.Sc - IT, M.Sc.- Computer Science with minimum 4 years of experience in an overseeing role/ managerial position, while for FMS staff, M.Sc - IT, M.Sc.- Computer Science, B.E/ B.Tech/ MCA, PG with PGDCA with minimum 2 years of experience in a similar role.	Addition in corrigendum: Minimum qualification for the manager should be M.Sc - IT, M.Sc.- Computer Science, MCA, BE, BTECH,PG with PGDCS with minimum 4 years of experience in an overseeing role/ managerial position, while for FMS staff, M.Sc - IT, M.Sc.- Computer Science, MCA, BE, BTECH,PG with PGDCS with minimum 2 years of experience in a similar role.
33	Scope of work; FMS services - Central Helpdesk	The bidder will set up a helpdesk at a central location	The bidder will set up a helpdesk at a central location in Andhra Pradesh.
35	FMS	It is the responsibility of the bidder to ensure that any hardware does not stay non-functional (software/ hardware not responding) for more than 48 hours after registration of complaint at the helpdesk. If any hardware is non-functional after 48 hours there will be penalties as laid out in the section on Service Level Agreements and penalties.	It is the responsibility of the bidder to ensure that any hardware does not stay non-functional (software/ hardware not responding) for more than 2 working days after registration of complaint at the helpdesk. If any hardware is non-functional after 2 working days there will be penalties as laid out in the section on Service Level Agreements and penalties.
37	Budget	Mobile Device Management System to keep track of laptops and servers in up to 2,643 schools to be provided Per school	Mobile Device Management System to keep track of laptops and servers in up to 2,643 schools to be provided per device (laptop and/or tablet)

41	Technical criteria	Hardware At least 30,000 laptops and/ or tablets procured in a year within the last three years	At least 30,000 laptops and/ or tablets and/ or desktops procured in a year within the last three years *This change will be made throughout the TQ*
47	SLA	If for any reason the content for four agreed upon courses (Maths in Telugu, Maths in English, Telugu language, and English language) is not developed and deployed as per the agreed upon timeline, a penalty of INR 1,000 per school per day shall be levied. Cumulative delay beyond 4 weeks (after the 7 days) will be sufficient cause for termination of the contract, in which case the Performance Bank Guarantee of the bidder may be forfeited	Penalty will be levied on the successful bidder if it fails to integrate the content if it is ready and provided by PAL vendor. However, if the content is not ready due to delays by the PAL vendor, the penalty may be relaxed and the committee will take the final decision on the penalty at the time of the signing of MoU with the successful bidder.
47	SLA	Severity level: R1 - Hardware. Description: System issues that have the greatest impact on usage, i.e., student is not able to perform his/ her regular work at a time. Indicative list of issues: Hardware: Laptop/ tab/ peripheral stops working Resolution time: 2 working days in urban and rural areas	Severity level: R1 - Hardware. Description: System issues that have the greatest impact on usage, i.e., student is not able to perform his/ her regular work at a time. Indicative list of issues: Hardware: Laptop/ tab/ peripheral stops working Resolution time: 2 working days in urban and 4 working days in rural areas
85	SV-SI Contract	System Integrator will pay the Software vendor @ Rs 30,000 per month including GST on a per school basis for the year 19-20. Payments to SV will be subject to applicable tax deductions at source and will be remitted to the bank account.	System Integrator will pay the Software vendor @ Rs 30,000 per school including GST on a per school basis for the year 19-20. Payments to SV will be subject to applicable tax deductions at source and will be remitted to the bank account.

NEW PROPOSED SCEHDULE

Question related to RFP	Information
RFP No:	PAL/2019
Name of the RFP issuer	Commissioner of School Education, Government of Andhra Pradesh
Date of issue of RFP document	10 Feb 2019
Last Date for Submission of Bids	03-04-2019 @ 05.00pm
Bid Document Download End date & Time	03-04-2019 @ 05.00pm
Physical submission of EMD (in the form of DD/ BG)	03-04-2019 @ 05.00pm
Date of Technical Bid opening	12-04-2019 @ 2.00pm
Date of Commercial Bid opening	16-04-2019 @ 02.00pm